



# CERTIFICATE OF REGISTRATION

This is to certify that

## Livingston Managed Services

A Division of Adminserv Canada L.P.

405 The West Mall, Suite 400, Toronto, Ontario M9C 5K7 Canada

operates a

## Quality Management System

which complies with the requirements of

## ISO 9001:2015

for the following scope of certification

**The registration covers the Quality Management System for providing high-volume, high-standard customized business outsourcing solutions, including Information Management, Program Management, and Contact Centre Services.**

Certificate No.: CERT-0104589  
File No.: 010841  
Issue Date: August 16, 2017

Original Certification Date: November 14, 2000  
Certification Effective Date: August 16, 2017  
Certificate Expiry Date: August 15, 2020

Nicole Grantham  
General Manager SAI Global Certification Services



ISO 9001



**Registered by:**

**QMI-SAI Canada Limited (SAI Global)**, 20 Carlson Court, Suite 200, Toronto, Ontario M9W 7K6 Canada. This registration is subject to the SAI Global Terms and Conditions for Certification. While all due care and skill was exercised in carrying out this assessment, SAI Global accepts responsibility only for proven negligence. This certificate remains the property of SAI Global and must be returned to them upon request.  
To verify that this certificate is current, please refer to the SAI Global On-Line Certification Register: [www.qmi-saiglobal.com/qmi\\_companies/](http://www.qmi-saiglobal.com/qmi_companies/)



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